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|  | Policy (S3 – Restricted Information) | MAR 2025 |
| | Quality Policy OT-QA-POL-001 | |

Quality Policy

Otraco International provides services through tyre management and consultancy and is the world's leading supplier of off-road tyre management services to the mining industry. Through its innovative Tyre Management Program, the company provides a comprehensive range of consulting and onsite maintenance resources to significantly reduce tyre costs, minimize downtime and extend equipment life and availability – all in the safest possible manner.

OUR VISION

Otraco strives to be the preferred provider of quality tyre management and associated services throughout the regions in which we operate. A primary way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001.

OUR OBJECTIVES

Otraco is committed to:

- Maintain effective communications with our stakeholders and ensuring that customer and regulatory requirements are understood and consistently met or exceeded.
- Continual improvement of the QMS to ensure consistent customer satisfaction is maintained.
- Deliver projects on time, safely, within specification and budget while ensuring all contractual requirements are met or exceeded.
- Take accountability for the effectiveness of the QMS.
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available.
- Understand our client's needs and expectations and provide products and services that consistently meet or exceed our client requirements.
- Ensure compliance with all relevant statutory and regulatory requirements.
- Continually improve the effectiveness of Otraco's management system.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to cooperate and assist in the implementation of this policy, whilst ensuring that their own work is carried out without risk to themselves, others, or the environment. This policy is available to relevant interested parties, upon reasonable request.

Endorsed by

David Gunther

General Manager – Otraco International Pty Ltd